

TOBYHANNA ARMY DEPOT LIMITED LIFE TIME WARRANTY

All items repaired, overhauled, or fabricated are warranted by Tobyhanna Army Depot to be delivered as per the customer's specifications and are free from defects in workmanship and materials. This warranty is for the normal and accepted repair life cycle of the item or as otherwise stated in the contract or order.

WARRANTY EXCLUSIONS:

Normal wear and tear; use for other than intended purposes; misuse or abuse; physical tampering; unauthorized repairs or modifications; destruction; and specific contract/order warranty limitations.

TEAM TOBYHANNA EXCELLENCE IN ELECTRONICS

For over 60 years Tobyhanna Army Depot has been dedicated to providing the highest level of quality products and services. TYAD is the largest, full-service electronics maintenance facility in the Department of Defense. The depot's mission is total sustainment, including design, manufacture, repair and overhaul of hundreds of electronic systems.



JOINT ELECTRONICS DESIGNATIONS

Army Center of Industrial and Technical Excellence for Command, Control, Communications, Computers, Intelligence, Surveillance, and Reconnaissance (C4ISR) and Electronics, Avionics, and Missile Guidance and Control.

Air Force Technology Repair Center for Command, Control, Communications, Computers and Intelligence and Tactical Missiles.

**For Warranty Claims Contact
877-ASK-TOBY (275-8629)**

Tobyhanna Army Depot
11 Hap Arnold Boulevard
Tobyhanna, PA 18466-5025
877 - ASK - TOBY (275 - 8629)
usarmy.tyad.usamc.mbx.ask-toby@mail.mil
(570) 615 - TOBY (8629)
DSN 795 - TOBY (8629)
www.tobyhanna.army.mil



ELTY FORM 2600 MAR2014 (PROPONENT OFFICE IS ELTY-MP)



WARRANTY CERTIFICATE



CUSTOMER SATISFACTION

through
Legendary Service

WE ARE COMMITTED TO PROVIDING YOU WITH MILITARY EQUIPMENT THAT PERFORMS PROPERLY AND MEETS OR EXCEEDS YOUR EXPECTATIONS. IF WE HAVE NOT MET OUR GOAL, PLEASE CONTACT OUR CUSTOMER SERVICE DESK BY PHONE, EMAIL OR FAX.

CUSTOMER SERVICE AND WARRANTY CLAIMS:

DSN: 795-TOBY (8629)
COMMERCIAL : (570) 615-TOBY (8629)
TOLL FREE: 1-877-ASK-TOBY (275-8629)
E-MAIL: USARMY.TYAD.USAMC.MBX.ASK-TOBY@MAIL.MIL

DSN FAX: 795-6337
COMMERCIAL FAX: (570) 615-6337
WWW.TOBYHANNA.ARMY.MIL

TELL US HOW WE'RE DOING: All Tobyhanna Customers are encouraged to complete a brief Customer Satisfaction Survey describing your experience with Tobyhanna. This survey is available at www.tobyhanna.army.mil under the Customer Service link. Your feedback will allow us to continually enhance customer service and support.

COMMENTS: _____

DATE SHIPMENT WAS RECEIVED: _____ DOCUMENT #: _____
POC: _____ TELEPHONE: _____
NSN: _____

This information is for Depot use only. Deficiency reporting should be reported to the proper Commodity Command on SF 368, SF 364, etc., in accordance with AR 735-11-2, or Technical Order 00-35D-54.