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AUGUST 7, 2012

NEWS NOTES

CFC officials accept slogan ideas

The 2012 Combined Federal Campaign will begin in September. Ideas are being accepted for this year's campaign slogan to help spread the word about this worthwhile event.

Please submit suggestions via e-mail to Beverly Foster or Jennifer Caldero. For more information, call X56920.

Tee it up with Tobyhanna

The Tobyhanna Army Depot 15th Annual Commander's Cup Golf Tournament is scheduled for Sept. 4 at Pocono Manor's West Course.

There will be a shotgun start at 9 a.m. Four-person captain and crew teams must sign up by noon Aug. 24. The cost is \$280 per team and covers the cart, green fees and prizes. There will be a buffet luncheon and refreshments at The Landing.

Participants must be current or retired depot employees, or active-duty or retired military members. For more information, call Mike Carrera, X56364, Jason Menago, X59968, or Pat Mirabelle, X56821.

Days of Caring set

Employees are invited to help local organizations in a regional charity event this summer.

On Sept. 6, Lackawanna and Wayne counties will conduct their annual Day of Caring (DOC). On Sept. 13, Monroe County will have their annual DOC.

Volunteers throughout the community will perform various service projects to benefit local organizations.

Projects include carpentry, painting and clerical tasks.

To participate, contact John Ross, X57581, 909-6243 or john.j.ross.civ@mail.mil.

Guide to civilian safety available

The Army Leader's Guide to Civilian Safety has been posted to the U.S. Army Combat Readiness/Safety Center website: <http://safety.army.mil>. A copy is also available on the intranet under Safety, Supervisor Resources.

The guide was written to assist leaders and supervisors in preventing employee accidents and injuries. The administrative examples used in this guide, such as required forms and reporting procedures, apply to Army civilian employees.

Spend the day in New York

The Civilian Welfare Council is sponsoring a trip to New York Oct. 13 for \$20. The bus will leave the depot parking lot at 7:30 a.m. and departs the city at 7 p.m. For reservations and payment, visit the One Stop Shop. Payment is due at the time of reservation.



Tobyhanna provides hands-on training

Christopher Grzezdziński, electronics worker, teaches Sgt. William Latuszek, here for annual training, how to test a Single Channel Ground and Airborne Radio System (SINCGARS) using a test set. Several Guard and Reserve units have visited Tobyhanna this summer so hundreds of Soldiers could hone their Military Occupational Speciality skills. Grzezdziński works in the Communications Systems Directorate's Tactical Communications Division and Latuszek is assigned to the Michigan Army National Guard's 1071st Maintenance Company, Camp Grayling. See story and photos on Page 7. (Photo by Steve Grzezdziński)

Conservation project reduces water use Tobyhanna installs leak detection system, receives Federal award

by Jacqueline Boucher
Assistant Editor

Tobyhanna Army Depot employs a high-tech solution to an age old problem – leaky pipes – exceeding expectations and earning the 2012 Federal Energy and Water Management Award (Project Category).

Installing the Acoustic Leak Detection System has saved millions of gallons of potable water in the last two years, by using underground sensors, strategically placed within the depot's water distribution system. When used in conjunction with water pressure monitoring, environmental experts here say it has proven to be a formidable system in helping to find and repair leaks.

Last year, Tobyhanna joined six Army NetZero pilot installations in each of three categories: energy, water and

waste. NetZero seeks to bring the overall consumption of resources on installations down to an effective rate of zero.

As an Army NetZero water test facility, Tobyhanna is well on its way to meeting a 50 percent water reduction by fiscal year 2020 through aggressive water conservation efforts, water use surveys, water meter installation, water/waste water recycling efforts and rainfall harvesting. Leak detection is one part of a multi-faceted system of monitoring this important utility system.

Environmental Specialist Thomas Wildoner pointed out that through water conservation and leak detection efforts the depot has already exceeded established goals.

"We're sharing lessons-learned, equipment manuals and scope of work for this project with other installations in an

See CONSERVE on Page 3

A conversation with the CO

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Leaky pipe project earns
prestigious award

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Around the depot spotlights
mission, employees

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New CO talks impressions, goals, work philosophy

by Anthony Ricchiazzi
Editor

On July 26, the *Tobyhanna Reporter* sat down with Tobyhanna Army Depot's 30th commander, Col. Gerhard P.R. Schröter to find out a little about him and his view on the depot.

Schröter joins us after working as the Mobility Operations Division chief, U.S. Army Europe and 7th Army Operational Sustainment Directorate, Heidelberg, Germany and U.S. Forces -Iraq J4(Forward), Baghdad, Iraq.

He began his career being commissioned a second lieutenant in the infantry after completing the Reserve Officer Training Corps and earned a Bachelor of Arts degree in International Studies and German from Virginia Tech, Blacksburg, Va. He also earned a Master of Arts degree in National Security Policy and Strategic Studies from the Naval War College and a Certificate in International Security Policy.

His military schooling includes Air Assault School, Infantry Officer Basic Course, Ordnance Officer Advance Course and a Senior Service College Fellowship at the Geneva Centre for Security Policy.

Schröter's military decorations and awards include the Legion of Merit, Bronze Star Medal with two oak leaf clusters, Defense Meritorious Service Medal, Meritorious Service Medal with one oak leaf cluster, Joint Service Commendation Medal, and the Army Achievement Medal.

Q. What are your initial impressions of Tobyhanna Army Depot?

A. I think this is an absolutely incredible place. Some hear the word 'depot' and think of heavy iron being moved around, hammers swinging away, metal being shaped and sparks flying. And obviously we have that aspect in places like the Industrial Operations Facility, but what I found on my initial tour was that this is an unbelievably modern facility.

I know that some upgrades need to be done, but overall it is a 21st century operation, especially since we deal in



Col. Gerhard P.R. Schröter became Tobyhanna's 30th commander during a change of command ceremony July 12. (Photo by Charles Cardimona)

communications-electronics manufacturing, repair and overhaul.

Q. What are your initial impressions of the work force?

A. The team is wonderfully friendly, very open, professional and dedicated. This is a tremendous work force. I think what struck me most was that I heard "we" everywhere I went; no one said "I" or "I am". It's "we" across all the directorates that I've visited. Everyone has this feeling of a team – a family working together toward a common goal to support the warfighter – and ensure that the depot has a place in the future.

Q. Are there any near or future changes you'd like to tell the work force about?

A. I'm not aware of any major changes, but what I've seen as I've walked around is that Tobyhanna, the facility and the people, are set to adjust as workloads shift. It's the reputation we have. Because we have the ISO 9000 and the Aerospace Standard 9100 and 9110 certifications, we are competitive and able to see where the marketplace and technology are going in the future, especially within the next 20 years. We're postured to shift with it and ride that wave, and at times, to even guide it. When I look at the depot system, from what I've seen externally, Tobyhanna is definitely a leader. And it's

because of the people we have here – their abilities and skills.

Q. What are the goals you'd like to see accomplished during your tour here?

A. The main one is to figure out where we think C4ISR manufacturing, repair and overhaul are going. Leadership must guide the depot in that direction to make sure that we don't become irrelevant or lose workload. We've got to be careful that we don't take the "we've gotten to the top of the mountain mentality" and now we're on a plateau. Do we want to be like IBM or Kodak? Kodak had a market cornered; they were doing great but did not recognize the shifts in technology and shift with them. You see where they are today. Understanding Kodak's fall requires that each employee here do their best.

Part of understanding our situation deals with the quality of the products we provide. It's important to keep that high level of quality for the Warfighters who use our equipment to fulfill their mission. The quality of the work we produce is critical to our reputation and every employee needs to remember to do their best to make that happen. The certifications we've achieved validate the high production standards and products, but it's our level of quality that provides the backbone for our reputation

— it gives us an edge when competing with other repair facilities for workload. It's like comparing two builders for your home; one with a reputation and certification for excellent work or one without recognition or reputation. Which one do you pick? It's the same for us. That's why I think it's extremely important requiring every one of the more than 5,000 people here to do what's right — to do their best in their areas.

Q. What are the most important commander's policies that you'd like to mention right now?

A. I'm in the process of reviewing policy letters, but the most important policy right now is my command philosophy and it's very straightforward — do your best, do what's right, treat others the way you want to be treated and have fun. It's a complete package. If you're not sure what to do, think through those — but not exclusively. What strikes me here also is that people that I've met really enjoy what they do. They're excited to tell you about it and they're proud of their work.

Q. Will you and your family be taking advantage of the area's recreational facilities?

A. Oh, absolutely; we already have taken advantage of the facilities. We've been to the gym, hiked some nice trails, been to Shawnee Mountain, Stroudsburg, Scranton, Camelback, and Camelbeach Mountain Water Park. It's a beautiful, beautiful area. As you can tell, I like to do outdoor things, so what a great place to be, to have that at your doorstep. It's indicative of the quality of life. You don't have to drive three hours to do something; it's right at your fingertips. People living in this area are extremely fortunate to have that.

Q. Final thoughts?

A. I'm extremely excited to have this incredible opportunity, this privilege, to be Tobyhanna Army Depot's commander. I'm amazed at the friendliness, openness and warmth of the depot work force. It's almost like being welcomed into a large family; that's what I really feel like.

TOBYHANNA REPORTER

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Process improvement key to earning Silver-Level Lean Model Cell Award

by Justin Eimers
Editorial Assistant

Tobyhanna's Productivity Improvement and Innovation Directorate's Process Improvement Division earned the Silver Level Lean Model Cell award recently.

The award recognizes and rewards high performers who embrace the Lean philosophy here and sustain Lean initiatives.

More specifically, the Silver Level achievement shows a

continued sustainment of the Bronze Level standards and indicates the work center uses Lean tools to manage its workload and improve productivity.

Division chief Brian Regan said there were several steps taken to achieve the Silver Level lean award.

"The division established and implemented several Lean processes including a standard set of process tool boxes, a Kanban replenishment system in the supply cabinets and a

visual management system to label all documents," he said.

While the award marks a high level of achievement, the division sees it as the next step required to achieve Gold Level recognition.

"By reaching each level of the Lean Model Cell, we transform ourselves into an organization of operational excellence," said Regan. "The division will continue to practice what we preach in continued support of our customer, the warfighter."

AMC inducts 5 Hall of Fame members, celebrates 50th anniversary



AMC's commanding general celebrated the 50th anniversary by inducting five former employees into the inaugural AMC Hall of Fame. Pictured above are medals and plaques honoring those individuals that impacted AMC. (U.S. Army Photo by Cherish Washington)

REDSTONE ARSENAL, Ala. — Gen. Ann E. Dunwoody, commander, U.S. Army Materiel Command marked AMC's 50th anniversary by inducting five former employees into the inaugural AMC Hall of Fame Aug. 1 at AMC Headquarters, here.

The ceremony was established to honor and memorialize former civilian and military personnel who have made significant and lasting contributions to Army Materiel Command and the U.S. Army, giving employees a sense of heritage, honor, pride and belonging.

"It is vital that we honor the contributions of those who paved the way for AMC," said Col. Dan Williams, director of public and congressional affairs. "Our history is marked by the selfless actions of the men and women whose efforts created an enduring commitment to supporting the warfighter."

Family members and an AMC representative were on-hand to accept the award on behalf of the individuals who were inducted posthumously. Inductees were:

Gen. Frank S. Besson, Jr., AMC founder and commanding general 1962-1969

Lt. Gen. William B. Bunker, AMC deputy commanding general, 1962-1969

Lt. Gen. George R. Sammet, Jr., deputy commanding general, AMC 1973-1977, commanding general, AMC Feb. 1977-May 1977

Maj. Gen. John G. Zierdt, project manager / CG, US

Army Missile Command, 1960-1967

Sarah W. Clements, AMC assistant chief of the office of project management, 1964-1975

A special selection board chose the inductees, who contributed significantly to the evolution and definition of AMC doctrine, mission and/or training.

Dunwoody extended her thanks to the Soldiers, civilians and family members for their sacrifice and support.

"I wish I could personally shake the hands of everyone who made this day possible," said Dunwoody.

She went on to acknowledge how the workforce's commitment to excellence is a vital component in making AMC the global logistics command, while providing real-time readiness for the Department of the Army.

Following the induction, members of the AMC staff presented items for inclusion in a 50th anniversary time capsule. Contributed items included a roster of current AMC Soldiers and civilians, as well as a list of prices of popular consumer items. The time capsule will remain closed for another 50 years.

AMC was activated Aug. 1, 1962. At the time, the command consisted of 190,000 people; more than 250 installations, activities, arsenals and laboratories; an inventory of weapons and equipment worth \$23.5 billion, with an annual budget of \$7.5 billion and was housed at what is now Ronald Reagan Washington National Airport.

CONSERVE from Page 1

effort to help them achieve these same water reductions," he said.

Information on acoustic leak detection was also uploaded to the U.S. Army Corps of Engineers Engineering Knowledge Online Portal according to Wildoner.

"The use of acoustic leak detection sensors is an innovative approach to determining the source of water distribution system leaks," Wildoner said. "Minimizing leaks and losses in a water system is critical to increasing efficiency and conserving water resources."

A few years ago, federal agencies were tasked to improve water efficiency and management through reducing potable water consumption by two percent each year through fiscal year 2020, or 26 percent by the end of fiscal year 2020.

Tobyhanna accepted the challenge by installing 55 acoustic leak detection sensors at on the water distribution system. The total cost of the sensors, remote reading equipment and initial installation was \$88,000, according to Wildoner. He explained that the acoustic sensors are attached magnetically to major valve stems on the installation and read once a month using a wireless device.

The sensors successfully identified eight water leaks during a seven month period, decreasing water use by over 46,000 gallons per day. It also helped lower the depot's annual water use from 75.8 million gallons in fiscal 2010 to 58.8 million gallons in fiscal 2011.

Using specialized microphones and acoustic meters, leak detection surveyors can monitor sounds and isolate leaks in a pipe. Each sensor can detect leaks in pipes in a 500-foot radius.

"Data is collected from each site and then downloaded onto a computer for display and analysis," Wildoner said. "Leak detection and acoustic leak sensors are reliable and cost effective methods to save water. It is through the routine monitoring and maintenance of our system that we ensure continuous improvement and success in meeting our NetZero goals."

Leak detection is integrated into the monthly operation and maintenance of our water system, he added.

The Army's NetZero Installation Strategy is designed to ensure the Army of tomorrow has the same access to energy, water, land and natural resources as the Army of today, according to Katherine Hammack, assistant secretary of the Army for installations, energy and environment. She also said NetZero is a force multiplier guiding the Army to appropriately steward resources, manage costs and provide Soldiers, civilians and families with a sustainable future.

"Striving for NetZero is operationally necessary, financially prudent and critical to our mission," she said.

Representatives from NetZero water pilot installations will gather at Tobyhanna Sept. 18-19 to report on their first year progress and announce future objectives.



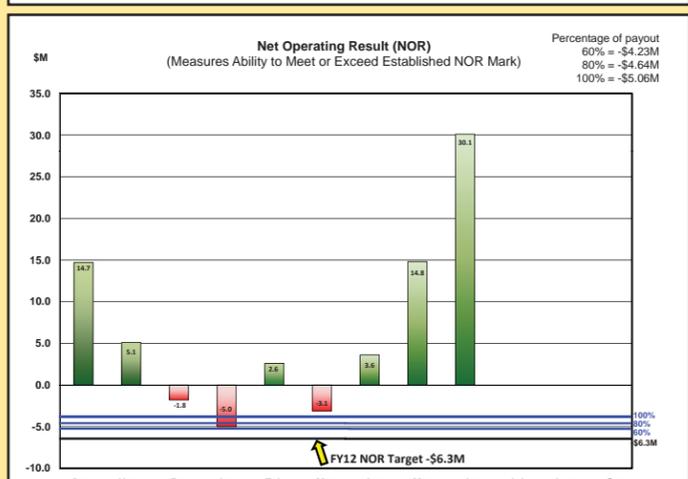
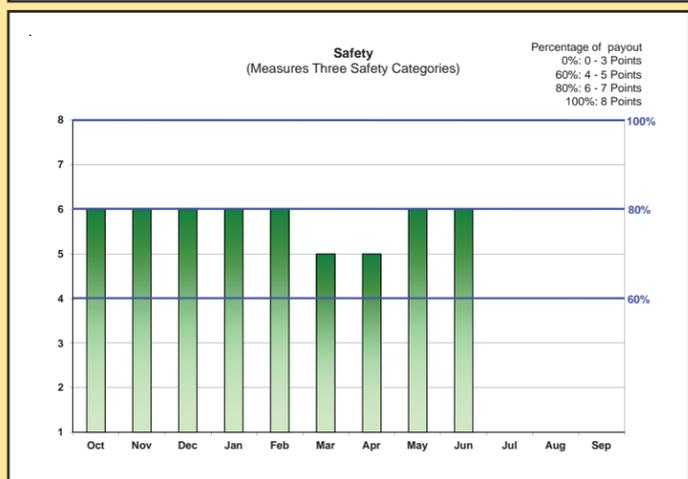
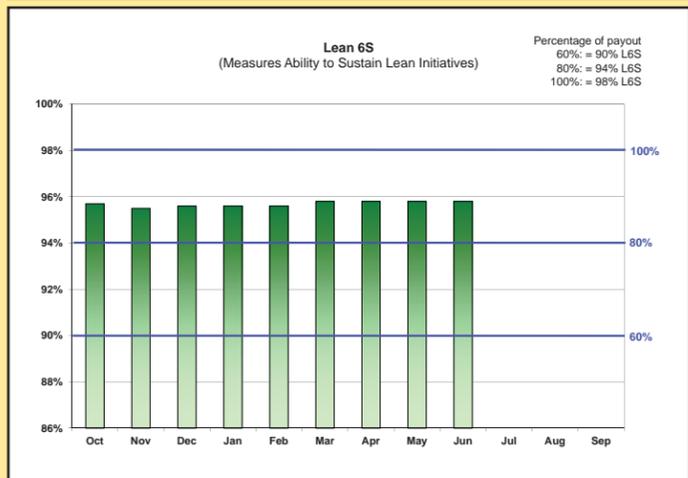
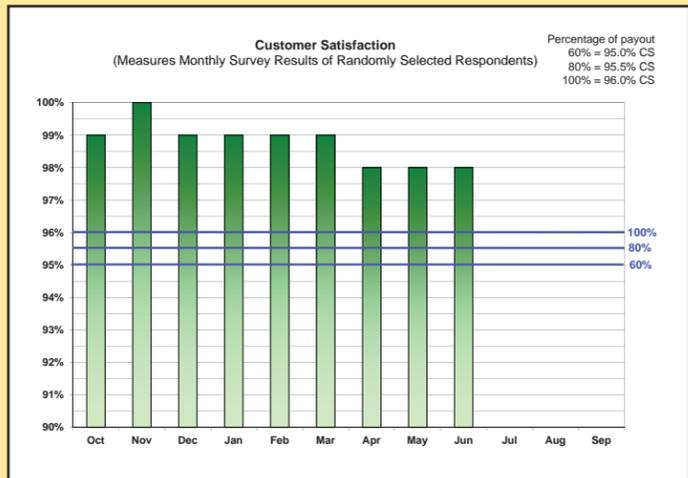
Wireless devices can store data for up to 60 days before being downloaded for analysis.



Tom Wildoner, environmental protection specialist, checks a drinking water leak detection sensor. (Photos by Tony Medici)

DEPOT PERFORMANCE IN KEY AREAS

The employee payout award is based on performance in four areas rather than just the depot's financial performance as defined by the annual Net Operating Result (NOR). The final award amount will be determined by the cumulative status in each of the four areas at the end of the fiscal year while working within the limits of the fiscal 2010 spending cap. These charts illustrate the percentage of payout earned in each of the four categories.



Metrics, performance key to annual payout award

by **Jacqueline Boucher**
Assistant Editor

As the end of the fiscal year approaches, depot employees are on track to earn an employee payout award, although mandatory changes will reduce the maximum potential payout.

This year's payout cannot exceed the total value of the fiscal year 2010 award, said Randall Brown, chief of the Resource Management Directorate's Manpower and Management Analysis Division. The limit has been imposed by the Office of Personnel Management and the Office of Management and Budget (OPM/OMB). Based on the fiscal 2010 payout and the estimated number of employees eligible for this year's award, the approximate payout this year would be about \$1,400. Last year's maximum payout was \$2,000.

As in recent years, the employee payout award is based on performance in four areas rather than just the depot's financial performance as defined by the annual Net Operating Result.

The final award amount will be determined by the depot's performance in each of the four areas at the end of the fiscal year, while working within the limits of the fiscal 2010 spending cap.

The charts illustrate current performance in each area and the percent of the maximum payout that would be paid if the fiscal year ended now.

By using the participative approach, the daily actions of every depot employee can influence the four metrics.

The following tips can help achieve maximum results:

- Help prevent injuries due to trips and falls by

keeping the workplace organized, neat and efficient.

- Wear personnel protective equipment (PPE) as required—no exceptions. Shortcuts lead to unsafe practices.

Conduct and document required Safety Talks. Make sure everyone in the cost center is safety conscious.

- Perform required safety audits and inspections. Be vigilant about correcting deficiencies that are identified.
- Ensure item location areas are clearly labeled.
- Establish a strong customer focus. Strive to produce a quality product every time. Keep the lines of communication with the customer open at all times. Answer the phone and be responsive to customer requests.

Return excess material promptly.

- Stay productive within the work center. Use Home Team meetings to brainstorm ideas for improvement.
- Make sure the production reporting in your work center is timely and accurate.

Review and manage budgets continuously. Be aggressive stewards of government funds. Scrutinize all costs and make that a normal business practice.

By employing these guidelines mentioned above, employees can significantly enhance Tobyhanna's support to the warfighter, contribute to the success of Team Tobyhanna and improve the metrics that determine the Employee Performance Award.

Use appropriate acquisition strategies to get the right part, at the right time and at the best price. This is how we deliver "best value" to our customers.

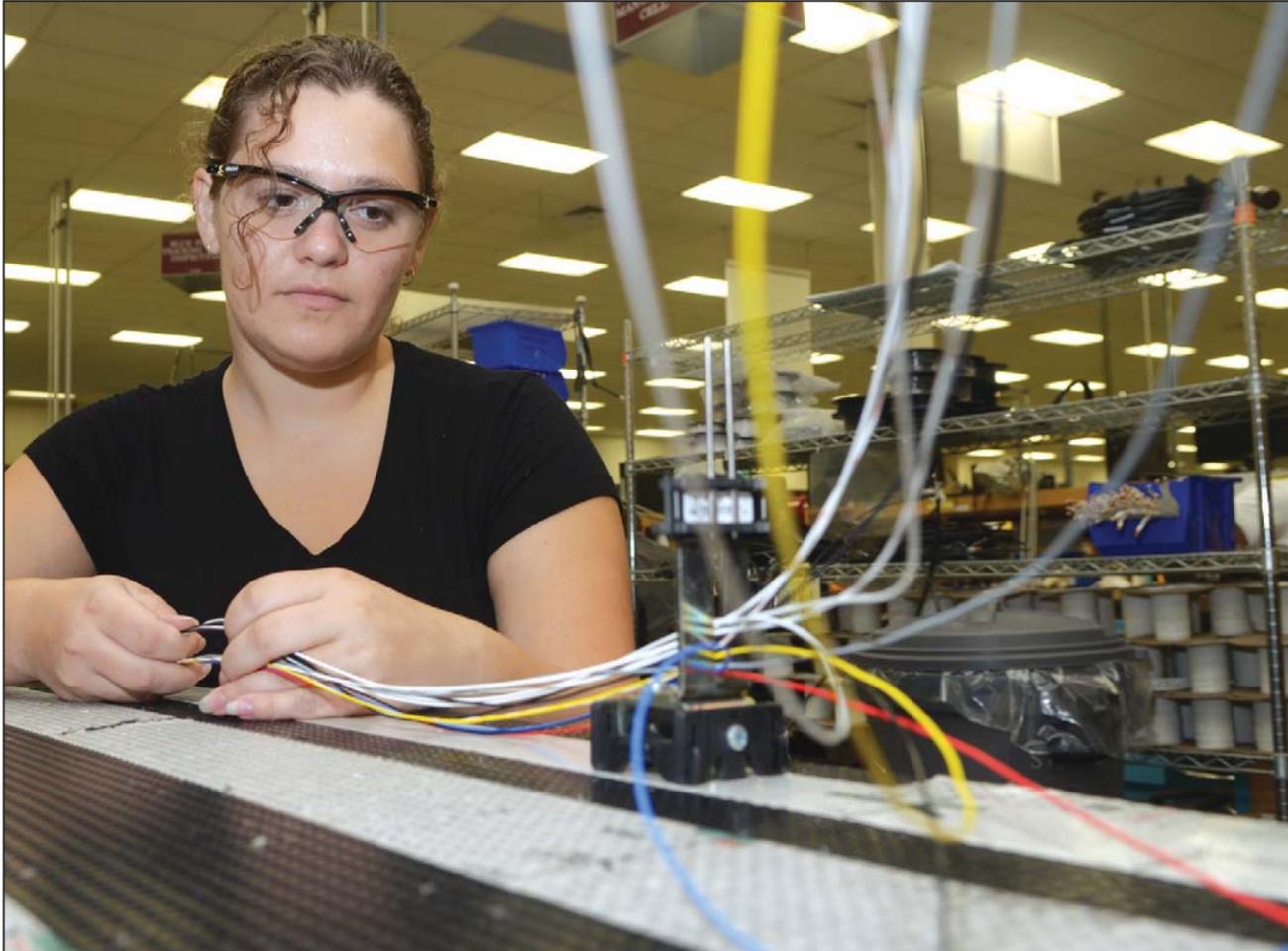
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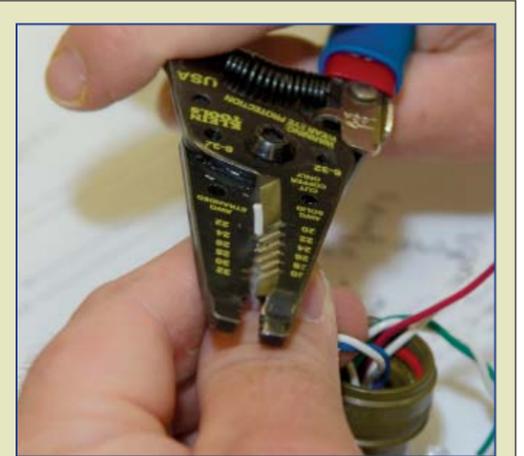
Military retirees unite

Clockwise, by the time the opening ceremony for the Tobyhanna Army Depot Military Retiree Appreciation Day began, all the chairs were filled leaving standing room only for others who lined the walls of the Mack Fitness and Recreation Center. Hundreds visited the depot June 28 to gain insight on benefits and opportunities, and to hear from new depot commander, Col. Gerhard P.R. Schröter. The event included informational booths staffed by more than 20 organizations, legal assistance, and seminars. Schröter visits with retirees who are enjoying lunch in the post restaurant. (Photos by Ed Mickley and Tracey Condi)





Brittany Zimmerman, electronics mechanic worker, runs wires for a Tank and Automotive Command Program harness.



Equipment Specs

Technicians manufacture cables from simple radio frequency cable to multi-conductor cables and provide up to 97 percent of electromagnetic interference shielding to manufactured cables. Major programs include Blue Force Tracking, wheeled and tracked vehicles, movement tracking systems, Kiowa Warrior helicopter, Common Remotely Operated Weapon Station and CROWS II. The branch is organized for cellular manufacturing.

Photos by Steve Grzedzinski and Tony Medici

EXCELLENCE IN ELECTRONICS

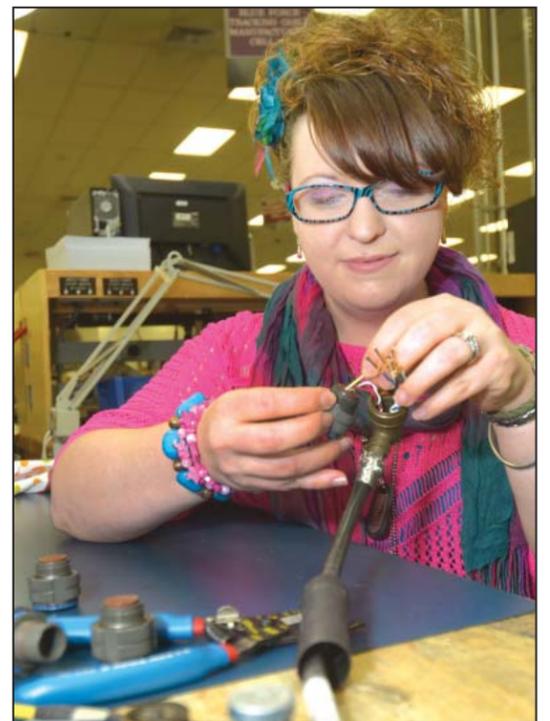
AROUND THE DEPOT



Mike Bednash, electronics mechanic worker, operates a programmable wire cutting machine.

Tactical Data Cable Branch Systems Integration and Support Directorate

About 80 employees fabricate, assemble, repair and test the new generation of harnesses and cable systems for the Army, Air Force, Navy, Marine Corps and the Foreign Military Sales program. Fiscal 2012 production quantities range from a low of 7,189 in October 2011 to a high of 29,764 in May 2012.



Stephanie Evans, electronics mechanic worker, pins a connector of a Movement Tracking System Cable.



Branch employees fabricate, assemble, repair and test harnesses and cable systems for the warfighter.



Col. Gerhard P.R. Schröter, depot commander, and Michael McGinty, American Federation of Government Employees Local 1647, add an Army Safety Excellence Streamer to the depot flag July 26. (U.S. Army photo by Tracey Condi)

Successful safety programs earn Army-level award for excellence

by Jacqueline Boucher
Assistant Editor

An Army Safety Excellence Streamer was awarded to Tobyhanna Army Depot for completing 12 consecutive months without experiencing a Soldier- or unit-at-fault Class A or Class B accident. The ceremony was conducted during the quarterly Safety Star Point meeting July 26.

“This accomplishment is a testament to the hard work and dedication of the depot workforce, the commitment to safety by our leadership, and the safety culture that is engrained within,” said Russel Dunkelberger, chief of Tobyhanna’s Safety Division.

Every day, hundreds of Safety Star Point personnel provide guidance and information to supervisors, who maintain focus on health and safety throughout the installation.

Tobyhanna Army Depot has not had a Class A or B accident in the past nine years.

To be classified Class A, an Army accident must result in a total cost of property damage of \$2 million or more, or an injury and/or occupational illness resulting in a fatality or permanent total disability. Class B accidents result in a total cost of property damage of \$500,000 or more, but less than \$2 million; an injury and/or occupational illness results in permanent partial disability, or when three or more personnel are hospitalized as inpatients as the result of a single occurrence.

WELCOME TO THE DEPOT

Name	Title	Organization
Stephen Devine	IT specialist	D/IM
Michael Milioto	Security guard	D/IRM
Natalie Stotler	IT specialist	D/IM
Daniel Granahan	Painting worker	D/SIS

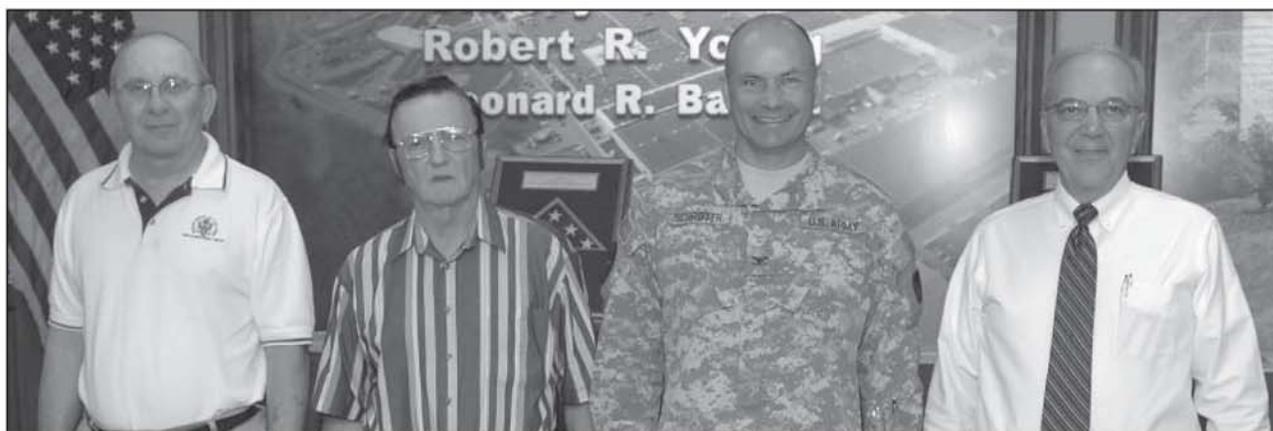
STEPS

Robert Evans	AC equipment mech	D/SIS
Michael Greskovic	AC equipment mech	D/SIS
Gennaro Pileggi	AC equipment mech	D/SIS

RETIREES

Name	Retirement date	Organization
Samuel Goll	July 31	D/PE
Susan Horvath	July 31	D/FLS
Charles Castelli	July 31	D/PW
Robert Abromavage	Aug. 3	D/PII
Dennis Calarco	Aug. 1	D/Comm Sys
Anne Dolinsky	Aug. 1	D/PII
John Motel	Aug. 1	D/SIS

CAREER MILESTONE



From left, Stanley Sova, Leonard Basara, depot commander Col. Gerhard P.R. Schröter, and Robert Young attend the Length of Service ceremony held July 25.

Three Tobyhanna employees were recognized for their years of government service during the Length of Service ceremony July 25.

Leonard Basara — 40 years, electronics mechanic, Avionics Division, Command, Control and Computer Systems/Avionics Directorate.

Stanley Sova — 30 years, electronics worker, Satellite

Communications Division, Communication Systems Directorate.

Robert Young — 30 years, electronics engineer, Research and Analysis Division, Productivity Improvement and Innovation Directorate.

In addition to service certificates and pins, employees with 40 years receive a gold watch and a crystal eagle statue.

Those with 35 years receive an engraved mantel clock and individuals with 30 years receive a framed American Flag that includes a photo of the depot signed by their coworkers.

Honorees who attend the Length of Service ceremony also receive a four-hour time-off award. Depot commander Col. Gerhard P.R. Schröter presented the awards.



Hundreds of Soldiers are visiting Tobyhanna this summer to hone skills during their two-week annual training. Reservists assigned to the 978th Quartermaster Company, Newton Square, Pa., and Soldiers from the Ohio Army National Guard's 638th Support Battalion, Soldiers from the Michigan Army National Guard's 1071st Maintenance Company at Camp Grayling work alongside depot employees. Above, SPC. Cory Nickerson updates the process tag on a Harris Radio. Left, SPC. Joshua Bromley and SPC. Adriane Kimbel check documentation against incoming items. (Photos by Steve Grzedzinski)

Depot training exceeds expectations

by Justin Eimers
Editorial Assistant

Soldiers from three units say their time at the depot provided worthwhile experience and surpassed expectations.

Several units spent a few weeks at the depot this summer as part of their annual training (AT). Units from the 1071st Maintenance Company, Grayling, Mich., 978th Quartermaster Company, Newtown Square, Pa., and 638th Support Battalion, Canton, Ohio, came to Tobyhanna for part of their Military Occupational Specialty (MOS) training.

These two-week rotations put troops in shops or areas related to the work they may perform while deployed. "I've been doing this for 31 years and I think this is the best place to send troops for training," said CW3 Steve Kobus, 638th Support Battalion. Kobus was given the opportunity to revisit Corpus Christi Army Depot for AT but chose to come back to Tobyhanna instead.

"This is my third time here," he said. "I chose to come back because the atmosphere in the shop is a great place for the Soldiers to train and work. The depth of knowledge that the employees have here and their willingness and enthusiasm to share it with the troops is so helpful."

Staff Sgt. Stephen Callahan, 638th Support Battalion, added that the wide range of equipment at the depot strengthens the training experience.

"The variety of work and components at Tobyhanna

provides an equally wide range of hands-on experience," he said. Callahan trained in depot shops specializing in avionics component repair, giving him the opportunity to work on things other places may not have.

"Of the three places I've been for annual training — Fort Indiantown Gap, Corpus Christi Army Depot and Tobyhanna — this is hands-down the best place I've seen," said Callahan.

In addition to getting quality training and hands-on experience, troops say depot amenities give them peace of mind and comfort while away from home.

"The facilities here are great," said Sgt. 1st. Class Brian Harder, 1071st Maintenance Company. "The mess facility is top-notch, the barracks provided a very high level of comfort and exceeded what my expectations were, and the personnel helped us with whatever we needed."

CW3 Dale Ellis, 1071st Maintenance Company, added that the depot provides more than any other installation, especially in terms of service and support.

"Coming to this location is a big bonus because there is no other place that does what Tobyhanna does in terms of electronics," said Ellis. "The training they provide matched with expert personnel and knowledgeable staff really helps the Soldiers get what they came for. It's all here."

Soldiers from the 978th Quartermaster Company agree that the level of hands-on experience adds value to the training offered at the depot.

All three units have requested to come back to Tobyhanna for future training.

NEW SUPERVISORS

Alan Knotts is chief of the West Systems Technical Support Branch, Field Logistics Support Directorate, Fort Hood, Texas.

Knotts supervises employees who execute daily operations and missions in support of various assigned systems and equipment support of major command groups in Southwest Asia.

He is also responsible for the coordination, management and assignment of field service representatives supporting Air Defense Airspace Management, Terminal High Altitude Area Defense, Counter Rocket, Artillery and Mortar, and Joint Simulation Systems.

Prior to his current position, Knotts worked in the Command Post Systems and Integration (CPS&I) Support Branch as a field service representative. He began his depot career in July 2008.

He is a 1982 graduate of Royal High School in Simi Valley, Calif., and received an Associate's Degree in Applied Science and Applied Technology from Central Texas College in Killeen, Texas, in 2007.

Knotts served on active duty in the Army Signal Corps for 21 years, retiring as a master sergeant. During his service, he was stationed at Fort Ord, Calif., Fort Lewis, Wash., Fort Hood, Texas, and the Republic of Korea. He deployed to Bosnia in support of Operation Joint Forge and to Iraq in support of Operation Iraqi Freedom.

His awards and decorations include the Bronze Star, Meritorious Service Medal, Army Commendation Medal, Army Achievement Medal, Army National Defense Service Medal, Korean Defense Service Medal, Armed Forces Expeditionary Medal, Global War on Terrorism Expeditionary and Service Medals, Humanitarian Service Medal, NATO Medal and Commander's Award for Civilian Service.

Knotts is a member of the 1st Cavalry Division Association, Association of the United States Army, American Legion and Patriot Guard Riders Association. His hobbies include music, motorcycles and cars.

Raymond Rowe is chief of the Mission Software Branch, Production Engineering Directorate.

As chief, he supervises employees in the Automated Mission Support Division who provide support for mission related hardware and software applications such as Digital Numerical Control systems and Failure Reporting, Analysis and Corrective Action System. Branch employees also provide support to the CPS&I initiative while supporting the Technical Library and the paperless initiative.

Prior to his current position, Rowe worked as an electronics engineering team lead in the Productivity Improvement and Innovation Directorate. He began his depot career in May 2004.

Rowe is a 1979 graduate of Montoursville High School and received an Associate's Degree in Applied Science from Williamsport Area Community College in 1982. He later received a Bachelor of Science Degree in Computer Science from DeSales University in 1999.

He served on active duty in the Marines for four years as a tactical data communications repairer with the Marine Air Control Squadron 6. Rowe has deployed to Turkey, Italy, Norway and Guantanamo Bay. Rowe was awarded the U.S. Marine Corps Good Conduct Medal.

Some of his hobbies include wildlife habitat improvement and conservation, archery, hunting and fishing.



Knotts



Rowe



Birthday bash

Though it was a bit soggy, July 20th's Employee Appreciation Day was attended by hundreds who braved the weather to enjoy burgers, hot dogs, brisket, fruit, veggies, and desserts; test their skill at games; win prizes; and celebrate the 100th anniversary of the Army's arrival at Tobyhanna. As onlookers cheer, new depot commander Col. Gerhard P.R. Schröter and depot Sgt. Maj. Kelvin Spencer blow out the candles on the anniversary cake. (Photos by Ed Mickley)



IT specialist: Awareness best defense against e-mail scams

by Charles Pollarine
Information Technology Specialist

We all get e-mail at one time or another from someone we do not know. Nine times out of 10, these e-mails are from someone trying to steal your money or identity, or both.

Here are the current, top five Internet/e-mail scams to watch out for, in your mailbox or online.

Number one is the Nigerian scam: An e-mail from a member of a Nigerian family says they need help to get a large amount of money out of the country. There are several variations saying that they want this money to go to some church or charity. They promise to give you a large payment of money for doing a simple task.

This is just a way to get at your bank account and get

money from you. It's a con that uses your emotions and willingness to help along with the promise of money.

Number two: You receive an e-mail saying you're approved for a credit card, but you are going to be charged an up-front fee. You need to ask the question, "Why would the bank or credit card company do that?" All credit card companies that charge an annual fee apply it to your card balance, never up front.

Number three: Lottery messages. "You've won the lottery!" The catch is that you have to pay a fee to process and collect your winnings. Remember, if it looks too good to be true, it is.

Number four: Phishing e-mails linked to phony web pages that ask you to log into the scammer's website. Once logged in, the scammer can steal your information and access your bank account. If you get one of these,

call your financial institution to verify that the e-mail you received is legit. If it's a fake, then delete the e-mail and take the time to report it to the bank so they can be aware that their customers are being targeted.

Number five: The items for sale overpayment scam. This scam involves someone offering more than what you ask for an item that you're selling on the Internet. You accept the offer and they send you a check or money order that after a few days turns out to be a fake or no good. You get stuck with having to pay back the bank.

Your best defense against these scams is being aware of who e-mails you and this simple rule – If it looks too good to be true, it usually is. For further information about computer security or information assurance, contact the Information Assurance Office, X59392, or e-mail me, charles.pollarine.civ@mail.mil.